

AI Assistant

Transform the customer experience and your internal operations with an always-on, AI-powered assistant

40% lower operational costs

60% of support calls automated

80% of claims FNOL automated

Unlock opportunities with a complete, conversational AI suite

Supported channels
Voice, chat, text, email

Supported devices
Desktop, tablet, mobile

Human-like interactions
Human sounding voice, multi-lingual, < 1 second latency

Real-time Agent Assist
Recommends next best action, sentiment analysis, and call summarization

Top 4 reasons customers choose Insurity AI Assistant...

Elevate the customer experience

- Increase customer retention with a modern, digital experience powered by AI that enables your customers to interact with your business rapidly
- Gauge customer sentiment at the end of the conversation with built-in sentiment analysis

Respond faster with AI

- Create enhanced customer interactions that resolve their problems by injecting LLMs into workflows
- Reduce average handling time and propose next steps using real-time, AI-powered agents that mimic a human

Drive operational efficiency

- Boost employee productivity with AI agents designed to replace and automate their manual work
- Automate high volume, low touch customer activities including FNOL, status updates, policy support, FAQs, and more

Scale seamlessly

- Handle increased call volumes, even during disasters, with scalable AI
- Enable a smooth user experience by handling multi-language and multi-channel interactions

